

My First Visit to Visyon in Crewe

Hi There!. We want to make your first visit to Visyon as warm and welcoming as we could, Here is some information to hopefully answer any questions or worries you may have, Please have a read through and we look forward to seeing you soon.

Travelling to Visyon

This is what Visyon looks like so you can recognise it when you get near.



The Building

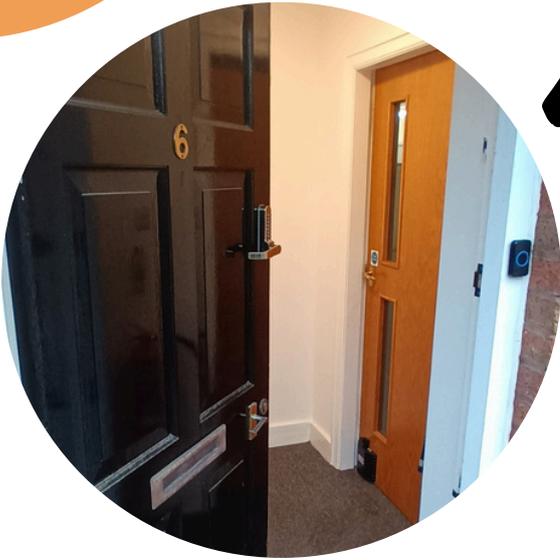
If you are travelling by car and you have found somewhere to park, you will make your way to our entrance.



Ringling the bell

We always keep the doors closed so you will need to ring our door bell to be let in





Meeting at the door

You will be met at the door by one of our friendly team who will let you in and ask who you are here to see.

Signing In and Introduction

Everyone that comes to visit, signs in on our visitor's sheet at reception, this is done by the person that met you.



The waiting room and toilet

You will be shown where the toilet is should you need it and taken through to our waiting room. We have a number of chairs and settees and have also popped a few games and things to do on a small table for you. You will wait here until your therapist or wellbeing worker arrives.



Meeting your therapist or wellbeing worker

Your therapist or wellbeing worker will make you welcome and ask if you will be attending on your own or with support from a parent or carer.



Heading to the room

You'll be shown to a room, either via the stairs to our upstairs rooms or along the corridor on the ground floor.



The Room

You can choose a place to sit that is comfortable for you. Your session will last around 45 minutes. Please let us know if there is any way we can make your visit a better experience.

